



Premium postpartum care, joyful beginnings.

Projects Intern — International Community Support (Mandarin and English speaking)

LOCATION	Ho Chi Minh City — Oakwood Residence Saigon, District 7 (on-site, remote flexibility)
TERM	3 months, full-time · start as soon as possible
REPORTS TO	Kun Jiang, Founder & CEO
APPLY TO	HR@thejoyfulnest.com · applications close 15 November 2026

ABOUT US

The Joyful Nest is Vietnam's first luxury postpartum sanctuary, opened in January 2025 in District 7. Mothers stay with us for 14 to 28 days after birth - the window that shapes recovery, confidence and bonding, and the one most health systems leave unattended. We combine evidence-based clinical care with traditional Vietnamese postpartum practice.

- A 2:1 caregiver-to-baby ratio and a No Nursery philosophy
- The largest private postpartum suites in the market
- A clinical partnership with NGO FHI 360 / Alive & Thrive
- Winner, Best Small Business - AusCham Business Awards 2025-26. Featured in CNA, Tatler, Marie Claire and VTV.

THE FOUNDER

Kun Jiang is a two-time founder; her first company, BioMark, was acquired in 2020. She spent her career in investment banking and healthcare private equity, and helped build Vietnam's largest private hospital network. MBA and Entrepreneur in Residence at INSEAD. She is in Ho Chi Minh City about two days a week, and you will work with her directly.

THE ROLE

Many expatriate families give birth in Ho Chi Minh City far from their own mothers, sisters and friends. This is a pioneering role that is still new in Vietnam. You'll help shape what excellent postpartum and lactation care looks like here, alongside a team committed to raising the standard. You'll step into strong, unmet demand from Ho Chi Minh City's international community, with families ready and waiting from day one.

On the projects that decide what the business looks like in twelve months. You will:

- Build and run AI-assisted workflows turning manual and repetitive processes into systems that hold, without adding headcount
- Produce board, investor and partner-grade presentations from research, financials and operational data
- Support new product development from concept to launch: market research, pricing, service design, pilot tracking
- Work across clinical, kitchen, marketing, sales and finance to unblock projects and close loops

WHAT YOU NEED

- Fluent written and spoken Mandarin and English - required; much of our work is bilingual
- Genuine fluency with AI tools, as a daily working instrument
- Strong slide craft; comfortable with numbers in Excel
- Final-year student or recent graduate, able to hold several threads without being chased

WHAT YOU GET

- Direct, daily access to the CEO in the decisions, not downstream of them
- Two or three projects you can explain end-to-end in an interview, an application or a pitch
- Every function at once: clinical, hospitality, F&B, brand, finance, expansion
- A competitive stipend, above market for internships in Vietnam, and a serious conversation about a full-time role for interns who deliver

HOW TO APPLY

Send your CV and a voice note (2 minutes maximum, in Mandarin) telling us why you want this role, to Hr@thejoyfulnest.com.

No cover letter. We would rather hear you. Applications close 15 November 2026.

· Hạn nộp hồ sơ: 15 tháng 11 năm 2026.